

Blockchain Professional Services Engineer



vChain

LOCATION: REMOTE

vChain is the fast-growing startup behind CodeNotary, the leading Open Source authenticity solution which delivers tamperproof integrity for all digital assets. Via immutable notarization and authentication, from code to production, it builds continuous trust in the entire DevOps process. CodeNotary today already processes over 10 million code and container authentications every single month, and our vision is to become the global standard for enabling high-integrity, verifiable software distribution.

As we are growing rapidly, we are looking to add only the smartest people to join our highly motivated and skilled team to create products that are already having an impact on many customers around the world. If you feel addressed, you have the opportunity to help revolutionizing the way source code and software is seen and used in a zero-trust era!

vChain was funded by a team of highly experienced startup entrepreneurs with amazing prior success stories and is well-funded, backed by notable investors like Elaia, Bluwat and Acequia Capital.

We are a very international startup that fosters a distributed working environment, with a diverse team working remotely from locations around the world. Besides the possibility to work from home – no matter where you're based – we offer a competitive compensation including an equity ownership plan, and the opportunity to grow with the company.

What you'll be doing

- Act as the technical representative leading the direct interaction with the customer's personnel and project teams by rolling out best practices
- Deliver exceptional customer experiences to vChain clients in a fast-paced environment
- Build long-standing customer relationships at various levels
- Design and develop innovative solutions to customer needs using the vChain platform
- Deliver on-site and remote workshops (internal and client-facing)

- Develop/improve workflow for more efficient delivery and reduced overall customer time to value
- Work closely with Product Management and Engineering to drive customer satisfaction as well as product supportability improvements

What you bring

- A strong can-do attitude and ability to autonomously get things done
- A strong customer orientation and commitment to customer success
- Creativity, curiosity, passion for problem solving
- The willingness to travel within the USA and internationally (50%)
- High skills in working with Microsoft Windows, Linux
- Red Hat certification, VMware certification
- Experience with virtual machines (VMware, KVM), container (Docker, PodMan) and container orchestration (Kubernetes)
- Good programming or scripting skills (Golang, PowerShell, Python)
- Experience in system integration and API driven architectures
- A structured working approach and general-purpose problem-solving skills
- Great communication skills
- A conversational level of English or above (it's our working language)
- An adequate technical education (e.g. college, university)
- At least 10 years' experience as a professional services consultant

What is nice to have

- Experience with modern software development methodologies, supporting DevOps, CI/CD Pipeline efforts, as well as infrastructure design and development
- Google Cloud, Azure or AWS experience
- Experience with blockchain technologies (e.g. Ethereum, Parity) and smart contract development (Solidity)
- Experience in a hightech startup or fast-paced environment with constantly changed priorities

What we offer

- A full-time job
- A competitive compensation package with a stock option plan
- Flexible working hours
- Flexible location (work from anywhere)
- A motivated, highly engaged team that's supportive and open to constructive feedback
- The opportunity to grow in multiple dimensions